

ITRAK 4.17 Release Notes

RELEASE SUMMARY

To upgrade to ITRAK Portal 4.17, you must be on ITRAK Portal 4.12 or higher and the Microsoft Dynamics 365 CE environment must be at 2020 Release Wave 1 or higher.

Note: Before upgrading to ITRAK 4.17 ensure all employee emails are unique, including disabled employee records.

ITRAK Portal Supported Web Browsers

- Internet Explorer 11
- Microsoft Edge (supported on Windows 10)
- Mozilla Firefox (latest publicly released version) running on Windows 10, Windows 8.1, Windows 8, or Windows 7
- Google Chrome (latest publicly released version) running on Windows 10, Windows 8.1, Windows 8, Windows 7
- Apple Safari (latest publicly released version) running on the two latest publicly-release Mac OS versions

ITRAK Mobile Android 6.0 to 11 Devices/OS versions

- Android devices running Android 6.0 to 11
- Apple devices:
 - iPhone 5s
 - iPhone SE
 - iPhone 6, 6 Plus
 - iPhone 6s, 6s Plus
 - iPhone 7, 7 Plus
 - iPhone 8, 8 Plus
 - iPhone 11/11 Pro/11 Pro Max
 - iPhone X, iPhone XS/XS Max/XR
 - iPad Air
 - iPad Air 2
 - iPad Mini 2, 3, 4
 - iPad Pro (all)
- Windows 10

ITRAK Portal & ITRAK Power App

NEW FEATURES

Teams Integration

- Added the ability to embed all ITRAK Portal sections into Microsoft Teams tabs

Note: embed URL from previous versions has changed

- embed=1 hides the left menu & top banner
- embed=2 hides the left menu only (leaves top bar for branding)

Example: <https://itrakdemo.azurewebsites.com/Forms?embed=2>

- Hide the *Settings* and *Log Out* icons if embedded and showing the top bar (for both portal pages and form create/edit)

Mobile only Users

- Added the Ability to Assign a Form Task to an Employee

ENHANCEMENTS

ITRAK Portal

- Updated portal to force https connection
- Form Print, PDF & Form Details by Date report: Include Meeting control

ITRAK Power App

- Internal platform changes required for Dynamics 365 2020 Wave 2 release & UCI Platform updates
- Forced employee emails to be unique

REPAIRED FUNCTIONALITY

ITRAK Portal

- Contact List: grid shows as null even when Contacts are selected
- Contact Creation issue from the portal - New contact - not saving
- Inspection Headings are not spanning the length of the inspection control
- External User/Contractor form, clicking a User Defined link field generates 404 error
- Facility Details control causes request to a missing page on click

- External User/Contractor form, UD Weighted 1 clicking on box causes 404 error
- Selecting a Product for UD Line Item List 1 control generates a null exception
- User-defined Instructions field does not show instructions if "Show Instructions Icon" set to "No"
- Form Business Unit control causes exception when clicked
- Procedures Comments page has a JavaScript error
- Attempting to expand a loading Dashboard page section causes a JavaScript error
- Multiple controls cause exception on form edit page
- UD Calculated List 1 control causes exception when saving form from create page
- Form Worksheets: Not working, java error
- People control shows "Name is required" error when clicking on contact search icon
- Error when creating or selecting a form when language is set to Spanish
- Worksheets: Cutting off text in the Description field
- Translations: Field translations do not display for Spanish when Spanish (Mexico) selected as language
- UD Instruction field: Remove option 'show Instruction Icon', this is not applicable
- Activity page: My Team Outstanding Competencies doesn't auto refresh
- External User/Contractor form UD Calculated List 1 gives JavaScript error when edit link clicked
- FIXED BY 5444 CHANGE - Portal anonymous form: User-defined list (calculated) 500 error when click Edit button
- CRM and Portal: User-defined Report control issues
- Notes control in IE browser causes an error
- Clicking Clear button for User-defined List (weighted) causes error
- UD Instructions: Respect Show Instructions Fields
- Form Details By Date report shows about:blank page
- Get 500 error on the Read-only page
- Form Print timeout
- Text not wrapping correctly in Inactive status
- Form people control field is still mandatory even when hidden
- On the External User/Contractor form, adding and saving new account through Account 1 control fails with a "Save Failed" error
- Job 1 control load error clicking New button
- External User/Contractor form, contact 1 control: Adding and saving new contact fails with a null reference exception
- External User/Contractor form: Job 1 and Job 2 controls new job save fails with error
- Html templates have script tags outside of html tags
- UD Line Item List: Fails to create new field due to JS issues
- Reported Date is blank with Firefox
- Risk level Unable to Be Cleared from an Inspection Section Item
- User Defined Number Form Type Field: Formula field's parameter limit
- UD Item List: saving 'yes' selection incorrectly when translations used
- Teams tab embedded state does not apply to forms opened in new browser windows
- UD Time field causes strange error when occurred date is after reported date
- Invalid date error with Spanish formatted dates and moving to next status

- View in Portal Link from a Workflow Email causing an Unauthorized Error message in Portal
- Activity page: Outstanding Team Competencies - only display once
- Classifications Reorder is null
- Forms page stuck at "Please wait" screen after clicking Next
- Update OAuth2 code to handle broken CRM connections
- Translations: Print page/PDF printing in base language for Status and some fields
- Adding an attachment to a new Training created via "Complete & Create Training" from the Dashboard causes an error
- Expanding the last node of the Procedure Modified tree causes the tree to collapse back to its root
- External User/Contractor form Error when picking an Inspection Section Item via User-defined Equipment Inspection
- External User/Contractor form: Setting or clearing employee field causes requests with errors
- The Active Procedure Competency Grid's Employee and Procedure columns show the word "null"
- Error after uploading via User-defined Secure Attachments
- Issues moving procedures in Draft to the next/Review state

ITRAK Power App

- Add Employee Positions to the ITRAK Hub site map
- RISK MATRIX - error for re-order and re-naming probability Title
- RISK MATRIX - An error is occurring when adding the Description after saving the Probability record
- JavaScript error on load of the form status page

ITRAK Mobile App

NEW FEATURES

- Add ability to have employee Activities to Mobile-only users on Mobile App and Mobile Kiosk App
- Added the ability to hide form types by Form Business Unit

REPAIRED FUNCTIONALITY

- Unable to open documents on Android 11
- Inability to Create & Open PDF's Android 10+
- Issue when picking existing files for Android 10+
- Form Print / PDF not printing signature when created on App
- The 'Existing Photo' button is getting cut off on smaller resolutions
- The PDF rendering isn't working when filling in the User-defined List (Weighted)
- Fixed Dark Theme compatibility with iOS
- Fixed crashing of the Kiosk app when adding existing attachments